



TO: I and M Industrial
FROM: Richard Stamey
SUBJECT: Customer Service
DATE: September 26, 2005

I would like to commend I & M Industrial on the excellent customer service that AnMed Health receives from the receptionist to the counter sales.

The mechanical shop has always received great service from the outside salesman. He is always very helpful with any type problem that arises. The service and products we receive from I & M is always of great quality.

Thanks,

Rich
Richard Stamey
Mechanical Supervisor