



September 22, 2005

To Mr. Jervey Inglesby:

I would like to say that I am very happy with the continued good service and timely responses that we receive from I & M Industrials here at Blair Mills. I have been employed by Blair Mills for nine years, and have been associated with your company all of those years.

From the emergency service on our air compressors or even the smallest of orders for routine items, it doesn't matter; I get the same helpful and prompt response on all my requests. I enjoy working with your sales associates and service personnel because they really seem to care about Blair Mills. Thank you, and I look forward to our continued partnership.

Jeff G. Willis

A handwritten signature in dark ink that reads "Jeff G. Willis". The signature is written in a cursive style, with the first letters of each word being capitalized and prominent.

Plant Engineer